

## DTM Returnee Assessment

IOM Iraq, March 2016

This questionnaire is to be administered to the population tracked by the **DTM Returnee Tracking Matrix**. This includes families displaced internally since December 2013, who have returned to their sub district of residence prior to displacement, regardless of whether they have returned to their own homes. Note that the persons/families who have returned only briefly to see if the situation allows permanent return (i.e. “go-see visits”) are **excluded** from the assessment.

### 1. General Information

<b>Governorate</b>	
<b>District + sub district</b>	
<b>Place Name (Quarter or village)</b>	
<b>Place ID</b>	

Total N of Returnee Families in this Location	
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### 2. Sources and Credibility of Information

Key Informant Name	Type	Phone number	Gender	OK to share contact
			(Male/Female)	(Yes/No)
			(Male/Female)	(Yes/No)
			(Male/Female)	(Yes/No)
			(Male/Female)	(Yes/No)

### 3. Habitual Residence

**3.1 Were the returnee families able to return to their habitual residences? (Select one)**

1. All
2. Some
3. None

If 3.1 = 1 ask 3.4

**3.2 Why were the returnee families not able to return to their habitual residences? (Select three)**

- a) Residence severely damaged or completely destroyed, cannot be repaired
- b) Residence damaged beyond being habitable, but could be repaired
- c) Residence dangerous (Unexploded Ordnances (UXOs), Improvised explosive devices (IEDs), booby traps)
- d) General location dangerous (UXOs, IEDs, booby traps)
- e) General location dangerous (ongoing conflict)
- f) General location dangerous (risk of crime)
- g) Residence currently occupied by someone else

**3.3 Are returnee families not living in their habitual residences easily able to reach/access their property for rebuilding, clearing, or reclaiming?**

- a) Yes, they are close enough to get to their property and the passage is safe
- b) No, they are close to the property but the passage is unsafe
- c) No, they are far even though the passage is safe
- d) No, they are far and the passage is unsafe

**3.4 Shelter Type breakdown:**

Shelter Type	Number of families	Number of Sites (not mandatory)
Occupied private residence		
Habitual residence		
Camps		
Religious Buildings		
Unfinished/abandoned buildings		
School buildings		
Other		
Host family		
Rented houses		
Hotels/motels		
Unknown		

**4. Infrastructure, Services and Land Use**

**4.1 Condition of infrastructure at the location of return**

Type of infrastructure	Condition of location's infrastructure		
	Mostly Not Damaged or Functioning	Mostly Damaged or not functioning	There never was one
Electricity			

Water			
Sewerage			
Telecommunications			
Roads			
Bridges			
School			
Youth center			
Medical facility/hospital			
Police station			
Fire station			
Place of worship			
Market			
Public recreation areas			
Arable land			
Grazing land			

**4.2 What percentage of residences in this location is destroyed or damaged too much to be inhabitable?**

- a) 0%
- b) 1-25%
- c) 26-50%
- d) 51-75%
- e) 76-99%
- f) 100%

**4.3 Of the following places, which are the most affected by UXO? (Select three)**

- a) Religious buildings
- b) School buildings
- c) Agricultural fields
- d) Water sources
- e) Health facilities
- f) Residential homes
- g) Police or government structures
- h) Roads
- i) Bridges
- j) None
- k) Other

**5. Displacement & Return**

**6.1 Number of returnee families by governorate and district of last displacement**

Governorate of last displacement	District of last displacement	# families

**6.2 Number of returnee families by period of displacement**

Period of displacement	Number of families
Jan to May 2014	
June July 2014	
August 2014	
Sept 2014 - March 2015	
April 2015 to now	

**6.3 Has the majority of returnees in this location experienced multiple displacements prior to returning?**

- a) Yes
- b) No
- c) Unknown

**6.4 When did the majority of returnee families return to this location?**

(one integer for each of January 2014, February 2014, March 2014, April 2014, May 2014, June 2014, July 2014, August 2014, September 2014, October 2014, November 2014, December 2014, January 2015, February 2015, March 2015, April 2015, May 2015, June 2015, July 2015, August 2015, September 2015, October 2015, November 2015, December 2015, January 2016, February 2016, March 2016, April 2016)

**6.5 Why has a majority of the families returned? (Select three)**

- a) There is now a possibility to recreate economic activities (livelihoods)
- b) The families decided to stay after checking the conditions of location of residence
- c) To join some of the family members who had returned already
- d) Security situation in location of displacement deteriorated
- e) The location of return is safe to return to
- f) No financial means to stay at previous location
- g) Evicted from the last place of displacement by private owners
- h) Evicted from the last place of displacement by government authorities
- i) Incentives provided by government authorities to return
- j) Encouraged by community/religious leaders
- k) Other, specify

**6.6 Did the majority of the returnee families chose to return voluntarily?**

- a) Yes

- b) No

**6.7 Has the majority of families returned here permanently, or are they periodically moving back and forth to and from the location of displacement or a third location? (Select one)**

- a) Permanent
- b) Back-and-forth

**6.8 Are the majority of families who returned united or are they separated (i.e. some members were left behind in the location of earlier displacement or a third location?) (Select one)**

- a) Majority of families are united
- b) Majority of families are separated

**6.9 Who did the majority of returnee families leave behind? (Select all that apply)**

- a) Women
- b) Girls
- c) Men
- d) Boys
- e) Others, specify

**6.10 Why were they left behind? (Select three)**

- a) This location/journey is not safe for them because of security risks
- b) The family is waiting to decide if the return will be permanent
- c) They are staying in the displacement location earning income or receiving education
- d) They were detained or prevented from returning
- e) They didn't have enough money to travel all together
- f) Their houses are destroyed so there is no place to live
- g) Persons with disabilities/chronic illness
- h) Financial benefits of having both IDPs and returnees in the same family
- i) Elderly
- j) Other, specify

## 6. Intentions

**7.1 What is the intention of the majority of returnee families living in this location? (Select one)**

- a) Remain in this location
- b) Return to their last location of displacement
- c) Go to another displacement location in Iraq
- d) Go abroad
- e) Waiting to decide
- f) Other

**7.2 List the three main considerations or factors influencing the above decision (Multiple option, rank the main three)**

Factor	Rank
Security situation	
Jobs availability	
Housing availability (includes ability to repair/rebuild my house)	
Possibility to enjoy relatives and friends and /or reunite with family	
Service availability (schools, healthcare, etc.)	
Possibility to coexist peacefully with other groups	
Other, specify	
Unknown	

## 7. Vulnerabilities and Needs

### 8.1 Write the number of returnee individuals or families with the following characteristics or vulnerabilities

Vulnerabilities	# Females	# Males
Number of unaccompanied or separated children		
Number of minor-headed households		
Number of IDP individuals with disabilities (mental or physical disability)		
Number of female-headed households		N/A
Number of pregnant females (under 18)		N/A
Number of pregnant females (over 18)		N/A
Number of unaccompanied or separated elderly persons (+60)		

*Zero means: no existing for this vulnerability, while N/A means: No Available information or No Answer*

### 8.2 List the main priority needs in this location in order of importance (Multiple option, rank the main three)

Needs	Priority (1, 2, 3)
Drinking Water	
Cooking/washing Water	
Food	
Health	
Sanitation/ Hygiene	
Shelter/Housing	
Child protection	
Education	
Access to income	
Legal help	
Household Items (NFI)	
Psychological support	
Rehabilitation services	
Security	

### 8.3 What percentage of returnee families in this location has access to income generating or livelihood opportunities/activities?

- a) 0%
- b) 1-25%
- c) 26-50%
- d) 51-75%
- e) 76-99%
- f) 100%

#### 8.4 Needs and associated problems

Needs	Main problem (select one for each)
<b>Drinking Water</b>	<input type="checkbox"/> No Problem <input type="checkbox"/> Price (too expensive) <input type="checkbox"/> Distance (too far, difficult to access by road, unfriendly opening hours) <input type="checkbox"/> Quality (bad color or taste) <input type="checkbox"/> Quantity (insufficient, the supply not consistent - i.e. kiosks/fountains/wells run out of water) <input type="checkbox"/> Unequal Access (returnees are prevented from accessing water even if it is available)
<b>Cooking/washing Water</b>	<input type="checkbox"/> No Problem <input type="checkbox"/> Price (too expensive) <input type="checkbox"/> Distance (too far, difficult to access by road, unfriendly opening hours) <input type="checkbox"/> Quality (bad color or taste, water source has been contaminated ) <input type="checkbox"/> Quantity (insufficient, the supply not consistent - i.e. kiosks/fountains/wells run out of water) <input type="checkbox"/> Unequal Access (returnees are prevented from accessing water even if it is available)
<b>Food</b>	<input type="checkbox"/> No Problem <input type="checkbox"/> Price (too expensive) <input type="checkbox"/> Distance (too far, difficult to access by road, unfriendly opening hours) <input type="checkbox"/> Quality (not fresh or bad taste) <input type="checkbox"/> Quantity (insufficient, the supply not consistent - i.e. markets or shops don't have enough or they run out of it frequently) <input type="checkbox"/> Unequal Access (returnees are prevented from accessing food even if it is available)
<b>Health</b>	<input type="checkbox"/> No Problem <input type="checkbox"/> Price (too expensive) <input type="checkbox"/> Distance (too far, difficult to access by road, unfriendly opening hours) <input type="checkbox"/> Quality (bad service, unqualified/unfriendly staff) <input type="checkbox"/> Quantity (facilities are too few or small or overcrowded) <input type="checkbox"/> Unequal access (returnees are prevented from accessing health services even if they are available) <input type="checkbox"/> Lack of type of services (Type of equipment services or treatment offered/available, irregular supply of medicines) <input type="checkbox"/> No female doctors/healthcare available
<b>Sanitation/ Hygiene</b>	<input type="checkbox"/> No Problem <input type="checkbox"/> Distance (the toilets are not on site)

Needs	Main problem (select one for each)
	<input type="checkbox"/> Quantity of toilets <input type="checkbox"/> Quantity of showers <input type="checkbox"/> Quality of toilets and showers (they don't work or they are dirty) <input type="checkbox"/> Unequal access (returnees are prevented from accessing available showers and toilets) <input type="checkbox"/> There is no waste management/disposal
<b>Shelter/Housing</b>	<input type="checkbox"/> No problem <input type="checkbox"/> Price (too expensive) <input type="checkbox"/> Quality (infrastructure is poor, not durable, not strong enough, not adequate) <input type="checkbox"/> Quantity (there aren't enough houses so there is overcrowding) <input type="checkbox"/> Unequal access (returnees are prevented from renting)
<b>Education</b>	<input type="checkbox"/> No Problem <input type="checkbox"/> Price (too expensive; in terms of fees, Books and materials, Uniforms) <input type="checkbox"/> Distance (too far, difficult to access by road) <input type="checkbox"/> Quality of Environment (infrastructure is poor and not adequate) <input type="checkbox"/> Quality of Service (staff skills, female/males classes) <input type="checkbox"/> Quantity (there are insufficient classes or schools so they are overcrowded) <input type="checkbox"/> Unequal access (returnees are prevented from enrolling in school)
<b>Access to income</b>	<input type="checkbox"/> No Problem <input type="checkbox"/> Quantity (Not enough jobs available in the area) <input type="checkbox"/> Low-paid (Jobs available but Income insufficient) <input type="checkbox"/> No qualification (Jobs available but returnees not qualified enough) <input type="checkbox"/> Unequal access to jobs (discrimination - returnees are prevented to work)
<b>Legal help</b>	<input type="checkbox"/> No Problem <input type="checkbox"/> Price (too expensive) <input type="checkbox"/> Distance (too far, difficult to access by road, not available) <input type="checkbox"/> Quality (the offered services do not provide required help, unfriendly opening hours, lack of staff) <input type="checkbox"/> Unequal Access (returnees are not provided legal services) <input type="checkbox"/> Lost/ insufficient documentation (personal and/or property related) <input type="checkbox"/> Legal help is present but not successful
<b>Household Items (NFI)</b>	<input type="checkbox"/> No Problem <input type="checkbox"/> Price (too expensive) <input type="checkbox"/> Distance (distributions/shops/magazines are too far, difficult to access by road, unfriendly opening hours) <input type="checkbox"/> Quality (the items are poor quality) <input type="checkbox"/> Quantity (there is none or not enough household items available in distributions/local markets) <input type="checkbox"/> Unequal Access (returnees are prevented from accessing items or distributions are unfair) <input type="checkbox"/> Type (the type of items received was not appropriate)



Needs	Main problem (select one for each)
<b>Psychosocial support</b>	<input type="checkbox"/> No Problem <input type="checkbox"/> Price (too expensive) <input type="checkbox"/> Distance (too far, difficult to access by road, unfriendly opening hours) <input type="checkbox"/> Quality (the offered services do not provide required help) <input type="checkbox"/> Quantity (there is none or there is no space available in existing services) <input type="checkbox"/> Unequal Access (Returnees are prevented from accessing services even if it is available) <input type="checkbox"/> Socially unacceptable (it's not possible to use psychosocial services for social reasons) <input type="checkbox"/> No same-sex staff

**8.5 Which are the three main protection issues for returnee families in this location?** (Multiple option, rank the main three)

Issues	Rank
Family at risk of becoming or already separated	
Lack of (or no access to) documentation and other legal entitlements	
Lack of Legal support for land restitution or compensation/property disputes/repairs or rehabilitation	
Risk of recruitment into armed force/group	
Danger of landmines or unexploded ordnance in this location	
Risk of kidnapping	
Reintegration of ex-combatants within community	
Risk of arbitrary arrest	
Risk targeted attacks on family on the basis of ethno-religious affiliation	
Risk of targeted attack for being a returnee to this location	
No issues	

**8.6 Which are the three main protection issues for returnee children living in this location?** (Multiple option, rank the main three)

Issues	Rank
Children at risk of separation or already separated and cannot be reunited	
Harassment or threats	
Violence within the home	
Child labor	
Child marriage	
Risk of recruitment into armed forces/groups	
Reintegration of ex-combatant children	

Danger of landmines or unexploded ordnance in this location	
Lack of services for children without a caretaker	
No issues	

## 8. Safety and Security

### 9.1 Does the majority of returnees living in this location feel safe?

- a) Yes
- b) No

### 9.2 What are the three most common security incidents for returnees in this location? (Multiple option, rank the main three)

Security Incidents	Rank
a) Friction with population that had remained in location	
b) Friction between returnee families	
c) Accidents related to explosive devices	
d) Ongoing armed conflicts	
e) Kidnapping	
f) Arrest	
g) Eviction	
h) Theft	
i) Violence against females	
j) Violence against males	
k) Discrimination	
l) No security incident	
m) Other, specify	
n) Unknown	

If 9.2 different from k, go to 9.4

### 9.3 If there have been cases of discrimination, please specify which type (Select three)

- a) Religious discrimination
- b) Gender discrimination- against females
- c) Gender discrimination- against males
- d) Ethnic discrimination
- e) Political discrimination
- f) Socioeconomic discrimination
- g) Discrimination against Returnees
- h) Other
- i) Unknown

**9.4 In case of a security incident, to whom do returnees report it in this location?** (Multiple option, rank the main three)

To whom do returnees report it in this location	Rank
Do not report	
Police	
Army	
Security Forces	
Peshmerga	
Assayish	
Zervani	
Private company	
Militia groups	
Local council	
Local government	
Mukhtar	
Other	
Unknown	

**9.5 Are people starting to clean rubble, clear the areas from unexploded ordnance, rebuilding their houses?** (Select three)

- a) Yes, on their own
- b) Yes, with the help of army
- c) Yes, with the help of local authority
- d) The humanitarian community is doing it
- e) No one is doing it
- f) There is no rubble, unexploded ordnance, or damage in this community

**9.6 Have the returnee families received any explosive ordinances risk awareness training?**

- a) Yes
- b) No

## 9. Information Sources and availability

**10.1 How did the majority of the returnees hear about the possibility to return?**

- a) Formal media (newspapers, radio and TV)
- b) Social media (Twitter, Facebook, community bulletin boards, internet chat rooms, other)
- c) Government sources (news releases, documents, statistics)
- d) International actors (IOM, UN, NGOs/charities)
- e) Local organizations (local NGOs, mosques or churches, groups, associations)
- f) Employers
- g) Relatives, friends, or neighbors in the current place of residence (i.e. place of return)

h) Relatives and/or friends in the place of displacement

**10.3 Which information is difficult for returnees to access? (Multiple option, select three)**

- a) Detained family members status
- b) Family reunification mechanisms
- c) Documentation, mechanisms for land and property restitution, compensation, legal services
- d) Food distributions
- e) Health care
- f) Protection services
- g) NFI distribution
- h) Water and sanitation
- i) Security situation
- j) Other

**10. Sex and Age Disaggregated Data (SADD) \***

\* Sample randomly 30 families and fill the table below

HHs	Female							Male						
	0-5	6-12	13-17	18-45	46-59	60+	Tot al	0-5	6-12	13-17	18-45	46-59	60+	Tot al
1														
2														
3														
4														
5														
6														
7														
8														
9														
10														
11														
12														
13														
14														
15														
16														
17														
18														
19														
20														
21														
22														
23														
24														

HHs	Female							Male						
	0-5	6-12	13-17	18-45	46-59	60+	Total	0-5	6-12	13-17	18-45	46-59	60+	Total
25														
26														
27														
28														
29														
30														
<b>Total</b>	<b>0-5</b>	<b>6-12</b>	<b>13-17</b>	<b>18-45</b>	<b>46-59</b>	<b>60+</b>	<b>Total</b>	<b>0-5</b>	<b>6-12</b>	<b>13-17</b>	<b>18-45</b>	<b>46-59</b>	<b>60+</b>	